

QUARTERLY NJ STIC MEETING – SPRING 2020 PANEL DISCUSSION: VIRTUAL PUBLIC INVOLVEMENT BEST PRACTICES, CHALLENGES AND LESSONS LEARNED BY NJ STIC

Monmouth County Bridge Replacement Projects Virtual Public Meetings





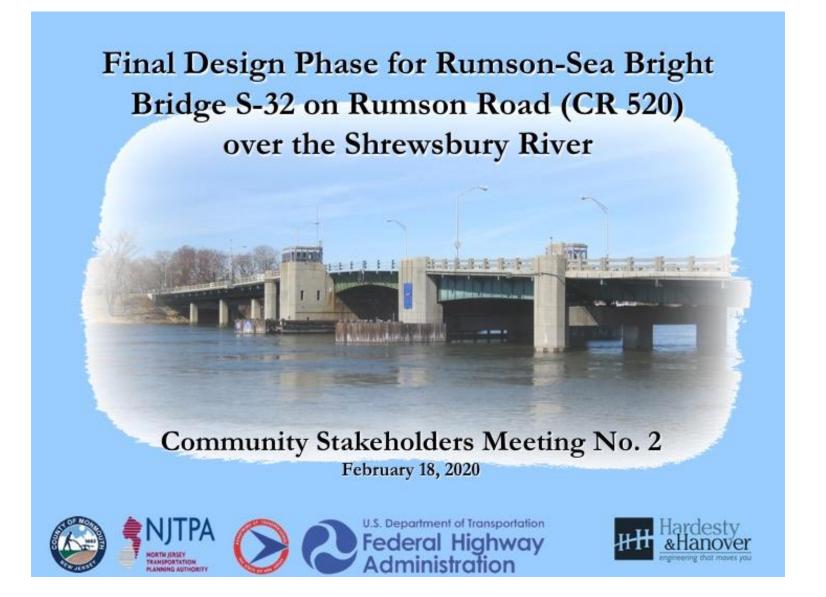


Local Concept Development Study
Oceanic Bridge (S-31)
Borough of Rumson and Township of Middletown

Joseph Ettore, P.E., Monmouth County Engineer
Martine Culbertson, M.A. Culbertson, LLC Facilitator Public Outreach



RUMSON-SEA BRIGHT BRIDGE (S-32)





RUMSON-SEA BRIGHT BRIDGE (S-32)

Project Overview



Project Schedule (Phases)		
Local Concept Development (LCD) Phase	2011-2013 completed	
Local Preliminary Engineering (LPE) Phase	2014 - 2017 completed	
Final Design (FD) Phase	2018 - 2020	
Construction Phase	2021-2024	











RUMSON-SEA BRIGHT BRIDGE (S-32)

Rumson-Sea Bright Bridge S-32 Project Plan





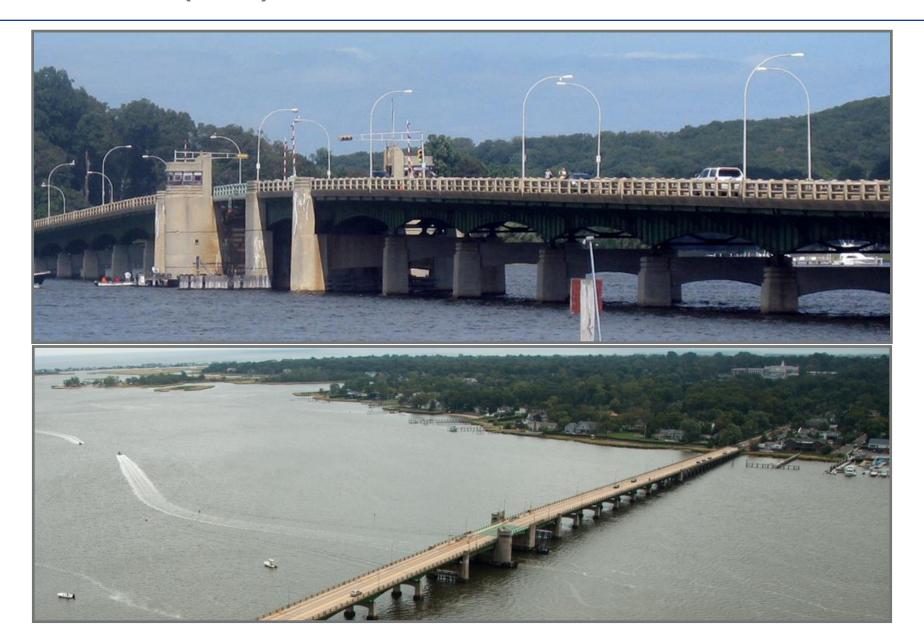








OCEANIC BRIDGE (S-31)

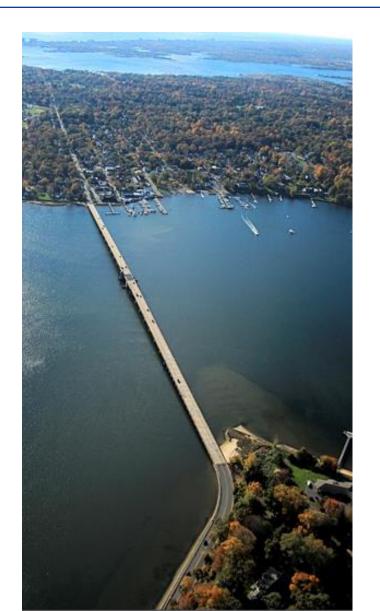




OCEANIC BRIDGE (S-31)

Project Schedule

- ➤ Public Information Center # 3
 Mid-Summer 2020
- ➤ Obtain Resolutions of Support
 Late Summer 2020
- ➤ Draft Concept Development Report Fall 2020
- ➤ Advancement to Next Phase Winter 2020/2021





RUMSON-SEA BRIGHT BRIDGE (S-32) INNOVATIVE WEBSITE

- Responsive Website
 Developed for optimal viewing on any device
- Ease of Updating Site Straightforward publishing and editing; scheduled posting
- ➤ Multiple Languages

 Multi-lingual, machine-translated text
- Opportunity to Add Rich Media Embed YouTube videos, surveys, pop-up panels
- ➤ Google Analytics Report

 Track visitors and their demographics
- ➤ Embed Social Media (e.g., Twitter)
 Updates from the source feed appear automatically





RUMSON-SEA BRIGHT BRIDGE (S-32) WEBSITE



























For more information, visit WWW.RUMSONSEABRIGHTBRIDGE.COM













OCEANIC BRIDGE (S-31) WEBSITE

LOCAL CONCEPT DEVELOPMENT STUDY FOR MONMOUTH COUNTY OCEANIC BRIDGE (S-31)

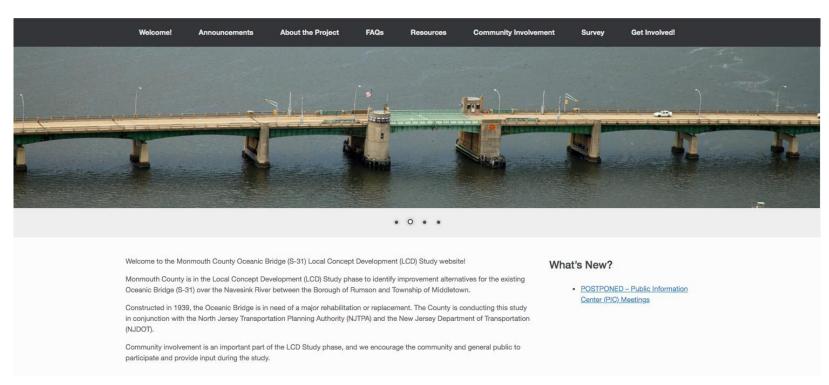
ON BINGHAM AVENUE - LOCUST POINT ROAD (CR8A) OVER THE NAVESINK RIVER **BOROUGH OF RUMSON & TOWNSHIP OF MIDDLETOWN**











For more information, visit WWW.MONMOUTHCOUNTYOCEANICBRIDGE.COM

BEST PRACTICES & INNOVATIVE TOOLS



RUMSON-SEA BRIGHT BRIDGE (S-32) FD AND OCEANIC BRIDGE (S-31) LCD

BEST PRACTICES - SUCCESSFUL STRATEGIES	S-32	S-31
➤ Invitation Letters & Public Meeting Notice Mailings		/
➤ Legal Postings to Newspapers & Websites	/	/
➤ Email Blast of Public Notice	/	/
➤ Public Comment Forms		



INNOVATIVE TOOLS - EFFECTIVE METHODS	S-32	S-31
➤ Flyers & Banners	TBD	TBD
➤ Enhance Communication Links	/	TBD
➤ Pre-Recorded Voice Line	/	TBD
➤ Online Engagement Software	TBD	TBD



CHALLENGES - VIRTUAL PUBLIC MEETINGS





Technology Catch-up

Learning Curve

Level Participation Field

Equal Access

Communication Limitations

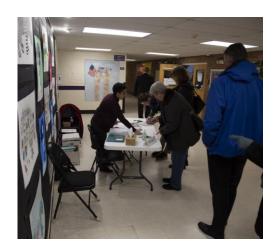
60% to 90% is Non-verbal

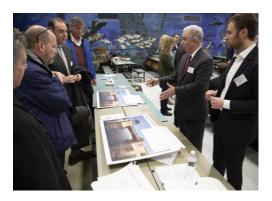
Q&A Sessions

With Opposing Public Opinions

Security, Control of Message & Glitches

Live Meetings







NEXT STEPS - VIRTUAL PUBLIC MEETINGS

